

## NEXTeraMD Service Bundle Comparison

Products & Services	Era E	Era-X	Era-P	GE Hosted EMR
Exceptional Customizability	x	x	x	x
Implementation, Onsite & Web Training	x	x	x	x
Client Portal on Website	x	x	x	x
GE Centricity Group Management Software	x	x	x	
U.S. Based Clinical Decision Support System				x
Patient Portal: Message office, Request appt., Rx request, Message provider				x
Meaningful Use				x
ePrescribing				x
Demographics, Appointment and Charge Interfaces				x
Document Management	x	x	x	x
Inbound & Outbound Faxing				x
ICD-10				x
Seamless Interoperability				x
Automated work flows, pre-built templates & commands				x
Quality Dashboard				x
Credentialing	x	x	x	
Customizable Patient Scheduling	x	x	x	
Customizable Automated Appointment Reminders	x	x	x	
Multi-view Calendar	x	x	x	
Patient Profiles	x	x	x	
Insurance Verification	x	x	x	
Designated Certified Coders	x	x	x	
Clearinghouse	x	x	x	
Automated Billing Rules	x	x	x	
Electronic Claim Edits	x	x	x	
Electronic Payer Rejections	x	x	x	
Electronic Data Interchange	x	x	x	
Claims Adjudication	x	x	x	
Denial Management	x	x	x	
Contract Allowable Validation	x	x	x	
Charge Master Analysis	x	x	x	
Collections and Write Offs Dictated by Provider	x	x	x	
Real Time Payment Posting	x	x	x	
Review and generate appropriate refunds and work recoupments	x	x	x	
Disaster Recovery	x	x	x	x

Designated revenue cycle managers and staff over your revenue cycle you can talk to directly	X	X	X	
Analytics & Reporting	X	X	X	
Customizable Patient Statements	X	X	X	
Online Bill Pay	X	X	X	
Automated customizable collection calls	X	X	X	
Collection Agency Services	X	X	X	
Live US based customer service reps	X	X	X	
Expert US based designated RCM Team	X	X	X	
Expert US based IS Support & Team	X	X	X	
Designated Director of Operations for accountability and oversight to ensure optimal performance of all services	X	X	X	
Coordination of banking services & reconciliations	X	X	X	
Deposit of Patient Receipts	X	X	X	
Local Courier Services	X	X	X	
Designated Human Resources		X	X	
HR Consulting		X	X	
Recruiting, Hiring, Onboarding & Dismissal		X	X	
Set and promote compensation levels		X	X	
Benefits and Insurance		X	X	
Employment Taxes		X	X	
Training of staff (OSHA, HIPPA etc.)		X	X	
Full Operational Oversight of practice and leased staff			X	
Financial Reporting			X	
AP Processing			X	
Accounting			X	
Financial Policies and Controls			X	
Physician Payroll			X	
Coordination of Marketing			X	
Purchasing Management			X	
Facilities Support			X	
Full US based IT Support with HELP Desk		X	X	

US based Designated Finance Team with Senior Accountants & CHI Hospital CFO oversight			x	
Onsite visitation	x	x	x	